



IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 56,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers. Thus, we want to let you know about proposed rate changes.

2026 Energy Efficiency Charge Rates: Case No. 25-1126-TF

By Order dated October 31, 2025, the Commission approved an increase in the Energy Efficiency Charge ("EEC"). The EEC is used to fund the wide range of energy efficiency programs VGS offers its customers. Effective February 1, 2026, the EEC will increase by about 7.39%.

Purchased Gas Adjustment: Case No. 25-2900-TF

On November 20, 2025, VGS filed a request with the Commission for an increase in the Natural Gas charge of 3.9%, which results in an overall firm rate increase of 1.23%. The effective date of this change is dependent on the regulatory review process, but it is anticipated to take effect with bills rendered on and after February 1, 2026.

Combined, the EEC and PGA changes result in an overall rate change across all firm customers to be an increase of 1.46% which is comprised of a 3.9% increase in the Natural Gas Charge portion of your bill and a 7.39% increase in the Energy Efficiency Charge. With these changes, a typical residential customer will pay about \$1,791.47 a year for natural gas which is an increase of about \$21.05/year or approximately \$1.75/month.

As we work toward maintaining our core values of safety, climate, customers, and culture, we are committed to keeping our rates low and stable for current and future customers. Pending regulatory approval of the Purchased Gas Adjustment, rates will be adjusted as follows:

Residential

Rate Components	Current Rates	Proposed Rates Effective February 2026
Daily Access Charge (per day)	\$1.0237	\$1.0237
Natural Gas Charge (per ccf)*	\$0.5213	\$0.5415
Distribution Charge (per ccf)	\$0.8735	\$0.8735
EEU Charge (per ccf)	\$0.0598	\$0.0642
Assistance Program Fee (per month)	\$0.43	\$0.43
Blended RNG Adder (per CCF)†	\$1.6546	\$1.6800
Locally Sourced RNG Adder (per CCF)†	\$1.5734	\$1.7022

General Service Low Usage, Low Load Factor – Rate G1

Rate Components	Current Rates	Proposed Rates Effective February 2026
Daily Access Charge (per day)	\$1.6966	\$1.6966
Natural Gas Charge (per ccf)*	\$0.6060	\$0.6295
Distribution Charge (per ccf)	\$0.6797	\$0.6797
EEU Charge (per ccf)	\$0.0565	\$0.0607
Assistance Program Fee (per meter, per bill)	\$0.63	\$0.63
Blended RNG Adder (per ccf)[†]	\$1.6546	\$1.6800
Locally Sourced RNG Adder (per ccf)[†]	\$1.5734	\$1.7022

General Service Low Usage, High Load Factor - Rate G2

Rate Components	Current Rates	Proposed Rates Effective February 2026
Daily Access Charge (per day)	\$1.6966	\$1.6966
Natural Gas Charge (per ccf)*	\$0.4475	\$0.4648
Distribution Charge (per ccf)	\$0.5656	\$0.5656
EEU Charge (per ccf)	\$0.0439	\$0.0471
Assistance Program Fee (per meter, per bill)	\$0.63	\$0.63
Blended RNG Adder (per ccf)[†]	\$1.6546	\$1.6800
Locally Sourced RNG Adder (per ccf)[†]	\$1.5734	\$1.7022

General Service High Usage, Low Load Factor - Rate G3

Rate Components	Current Rates	Proposed Rates Effective February 2026
Daily Access Charge (per day)	\$5.4132	\$5.4132
Natural Gas Charge (per ccf)*	\$0.5864	\$0.6092
Distribution Charge (per ccf)	\$0.5213	\$0.5213
EEU Charge (per ccf)	\$0.0441	\$0.0473
Assistance Program Fee (per meter, per bill)	\$4.15	\$4.15
Blended RNG Adder (per ccf)[†]	\$1.6546	\$1.6800
Locally Sourced RNG Adder (per ccf)[†]	\$1.5734	\$1.7022

General Service High Usage, High Load Factor - Rate G4

Rate Components	Current Rates	Proposed Rates Effective February 2026
Daily Access Charge (per day)	\$5.4132	\$5.4132
Natural Gas Charge (per ccf)*	\$0.4465	\$0.4638
Distribution Charge (per ccf)	\$0.4383	\$0.4383
EEU Charge (per ccf)	\$0.0340	\$0.0365
Assistance Program Fee (per meter, per bill)	\$5.80	\$5.80
Blended RNG Adder (per ccf)[†]	\$1.6546	\$1.6800
Locally Sourced RNG Adder (per ccf)[†]	\$1.5734	\$1.7022

* Proposed changes to the Natural Gas Charge and voluntary RNG Adders are filed with the Commission quarterly.

† This charge only applies to customers participating in the voluntary renewable natural gas program.

VGS has submitted its proposed Purchased Gas Adjustment and Energy Efficiency Charge via ePUC, the Commission's online case and document management system. Interested customers can view the filings at <https://epuc.vermont.gov/>. Customers are encouraged to provide comments to the Commission at any time. Comments regarding these filings may be submitted to the Commission via ePUC under Case No. 25-2900-TF (Purchased Gas Adjustment), and Case Number 25-1126-TF (Energy Efficiency Charge).

Alternatively, the Commission accepts comments by mail at 112 State Street, Montpelier, VT 05620-2701, and by email at puc.clerk@vermont.gov. Please note the case number in your comments.

VGS has the following resources to help manage your bill:

Residential energy efficiency programs: See ideas for saving energy and a description of our programs.

Budget Billing: See Payment Plans to ensure a predictable monthly bill (no cold weather spikes).

Online Account Access & Bill Payment: Check your payments or pay your bill 24/7.

Financial Assistance: See Assistance Programs available to income qualified residential customers.

Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!

November 25, 2025